

Villa Del Lago Information  
3420 SW 3<sup>rd</sup> Terrace  
Cape Coral, FL 33991  
239-400-2285

Welcome to the Villa Del Lago! We hope you have arrived safely and had no trouble finding our home.

We know you must be ready to relax and start your vacation, and we want you to make yourself at home right way. We just ask all guests to go through the home and report any dissatisfaction within the first 24 hours to us.

Todd can be reached at 720-308-7634 (call or text) or [todd.alpinerealty@hotmail.com](mailto:todd.alpinerealty@hotmail.com). If unable to reach Todd, Josiah can be reached at 720-308-7636. Should you have any questions during your stay, feel free to contact us. We hope you enjoy your stay and visit us again in the future!

The Villa Del Lago is on a well and septic system.

**SEPTIC.** Please use the garbage disposal sparingly and only for small scraps. Put as much food as possible in the trash can (it is covered and extra trash bags are in the pantry), instead of the disposal.

**WELL.** The water in Cape Coral has a sulfur smell and tastes salty. It is fine to drink and the well system is checked and cleaned monthly by H2O Systems but it doesn't taste good to me. The water from the small kitchen faucet and the refrigerator are filtered through a reverse osmosis system which is better for drinking and cooking. I prefer buying a case of bottled water for drinking. Try to space out the use of the water or you will notice the sulfur smell. If you do several loads of laundry in a row and use the shower or dishwasher, the exterior aerator tank will not keep up and you will notice the sulfur smell, although the water is fine, you may find the smell annoying.

**TRASH.** Pick up is Thursday, sometimes pretty early. You can put the trash out Wednesday after 5:00

**SECURITY SYSTEM.** The security will be turned off before your arrival. There is a remote in the bowl on the kitchen counter (or in the kitchen drawer to the far right of the sink). that you can turn the system on and off during your stay.

**GARAGE DOOR.** The opener is in the bowl on the kitchen counter (or in the kitchen drawer to the far right of the sink). Please remember to take it out of your vehicle before you leave.

**DOCK LIGHTS.** To turn the dock lights on: The breaker for the lights in the sub-panel on the SW corner of the house will need to be flipped on (it is marked). Then the lights may be controlled by the switch in the larger guest bedroom in the SW corner of the room.

**LAWN.** My watering days are Mondays and Fridays from midnight to 4:00 AM. The sprinkler clock should be set, let me know if the grass appears brown. For other watering questions, see this site: <http://www.capecoral.net/en-us/government/utilitieshomepage/wateringschedule.aspx>

**POOL.** Unplug the automatic pool cleaner periodically or it may already be removed. The pool company will check and clean the pool weekly, usually on Mondays.

**POOL HEATER.** For winter guests wishing to turn on the pool heater: The breaker for the heater in the sub-panel on the SW corner of the house will need to be flipped on (it is marked). Then the heater may be controlled by the switch in the larger guest bedroom in the SW corner of the room. The temperature is controlled on the pool heater itself, which is NE of the pool. The pool heater can use a lot of electricity, remember there is an additional fee if you go over the allotted kilowatt hours. See this link for the fee: <http://alpineram.com/wp-content/uploads/2013/02/Villa-Del-Lago-Rates.pdf>

**BARBQUE GRILL.** Do not leave unattended or let the flames get out of control and do not use close to the screening.

**WIFI.** The password to connect is on the bottom of the router.

**TELEVISION.** The service provided is basic service by Comcast. If you wish to upgrade the service during your stay, you can add over 100 channels for \$75/month (1 month minimum).

**SHEETS.** The king sheets and pillow cases are in the master bedroom closet. The queen items for the other two beds are in the hall closet by the laundry room.

**WASHER/DRYER.** The washer is a top load HE (high efficiency) model and **must** use HE detergent. Do not use too much detergent; follow the amounts as listed on the bottle. If you have not used an HE washer before read the directions on the container, it will take much less detergent than you normally use. The detergent normally sits on the shelf above the washer. Do not let the gravity feed HE detergent bottle spout hang over the washer as it will leak and drip detergent onto the lid which will run down on your clothes after they are washed. Clean the dryer screen before each use.

**PADDLEBOARDS/KAYAK.** Please use caution putting the paddleboards in and out of the water so you don't scrape them on the concrete dock or decking.

**WHEN LEAVING.**

Replace the key in the lock box if you accessed it.

Turn off pool heater and dock lights at electrical sub-panel on SE corner on house.

Leave the garage door opener and security system remote on kitchen counter in bowl.

Empty trash cans especially if they have food or something that would smell over time.

Set thermostat to 86 degrees.

Turn off all lights.

Lock all doors and close blinds/curtains.